



- **To Schedule Your Ride  
Dial 1(844) 322-7732**
- **Capitol Cab**
- **Yellow Cab of DC**
- **7 Days Per Week**
- **24 hours Per Day**
- **\$5 Fare Each Trip**



**District of Columbia Taxicab Commission**  
**2235 Shannon Place, SE**  
**Suite 3001**  
**Washington, DC 20020**  
**(202) 645-6018 or (202) 645-4435**  
**TTY: 711**



<http://dctaxi.dc.gov/page/transport-dc>

**transport  dc**

**1(844) 322-7732**  
**A Better Transportation**  
**Alternative**



To contact us (202) 645-5534 or  
[transportdc@dc.gov](mailto:transportdc@dc.gov)



## A Quality Ride At Your Fingertips. For service call **1(844) 322-7732**

TRANSPORT DC is a taxicab pilot program established by the DC Taxicab Commission (DCTC) that partnered with the DC Department of Transportation (DDOT), and the Washington Metropolitan Area Transit Authority (WMATA) to provide a cost-effective alternative to the WMATA MetroAccess paratransit services. This pilot program started on October 1, 2014 for dialysis customers residing in the District of Columbia. On May 1, 2015, DCTC expanded TRANSPORT DC services to provide transportation to any location within the District of Columbia.

For more information email us  
[transportdc@dc.gov](mailto:transportdc@dc.gov)

## BENEFITS **1(844) 322-7732**

- Transportation to any destination within the District of Columbia
- Each trip costs only \$5
- No stops in between your destination
- Up to two (2) companions may ride at no additional cost
- One (1) hour advanced scheduling required prior to your requested pick-up time
- Wheelchair accessible vehicles available upon request
- If a wheelchair vehicle is not required you will receive a standard taxicab
- Service is provided 7 days per week and 24 hours per day
- Easy scheduling and rescheduling of appointments
- Participation in TRANSPORT DC does not affect your MetroAccess enrollment



**transport**  **dc**

## About TRANSPORT DC

1. All MetroAccess District of Columbia Residents may participate in the TRANSPORT-DC program;
2. MetroAccess customers living in the District of Columbia may travel to any location within the city for a rate of \$5;
3. One telephone number to schedule your ride with Capitol Cab and Yellow Cab of DC (**1-844-322-7732**);
4. No one gets left behind;
5. Companion riders may accompany a MetroAccess rider at no additional charge;
6. Clients must present their MetroAccess ID at the time of service;
7. As a taxicab client you should always request a receipt for each of your rides;
8. The Driver's FACE CARD with his/her Name and Number is prominently displayed on the right side passenger's visor;
9. Each taxicab has PVIN (Public Vehicle Identification Number) that clients should know when riding in a taxicab. The PVIN is found on the exterior dome light at the top of each taxicab consisting of one alphabet and three numbers;
10. All drivers must accept credit cards;
11. Drivers must not request or demand a tip from TRANSPORT DC customers. However, you may tip a driver if you desire;
12. Drivers are prohibited from using a cell phone while driving safely to your destination;
13. Complaints/Compliments must be submitted in writing and may be filed on the DCTC website below.  
<http://dctaxi.dc.gov/service/complaints> or  
Email: [dctc3@dc.gov](mailto:dctc3@dc.gov).

For more information call  
(202) 645-5534