## GOVERNMENT OF THE DISTRICT OF COLUMBIA TAXICAB COMMISSION



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Passengers have recently submitted stories of DC taxicab drivers providing outstanding service and the DC Taxicab Commission commends them and wants to recognize their efforts.

A family from Centreville, VA wrote to commend Tadesse Ashenafi of Luxury Cab for his honesty and integrity in his effort to return an iPhone 5 that had fallen out of the pocket of one of their daughters in his cab on a Saturday night. Upon finding the phone Ashenafi called the family from the phone and subsequently met the other daughter on Monday at a Metro Station. The family was so pleased with his kindness they posted a message on Facebook.

While visiting the DC area from Minneapolis, James Witheridge left an iPad in the Luxury Cab #109 of Abiy Fanta. Wutheridge stated that the willingness of Fanta to track him down and return his property saved him considerable angst. He felt Fanta went above and beyond the call of duty and expressed tremendous gratitude.

The honesty of the driver of Elite Taxi #217 to return a wallet that contained a "significant" amount of cash was recognized by a passenger. The passenger was understandably upset and nervous about "the potential ramifications" of leaving his wallet in a taxi. The passenger wanted to make sure the professionalism and integrity of the taxi driver was recognized.

John Vande Sand wrote to say he was very thankful to have his cell phone returned by driver Reza Ahmadpour of V.I.P. Cab. Vande Sand was extremely pleased that Ahmadpour traveled to Great Falls, VA to bring the phone to him. He was "relieved" and appreciated the effort of Ahmadpour to literally go the extra mile to help.

A couple visiting the District from California left a camera in taxi; but did not know the name of the cab company and only knew the driver's first name was Abdul. However, the driver found the camera and got in contact with the hotel doorman where the couple had been dropped off to arrange the camera's return. Even though the couple did not discover his full name, they wrote a wonderful letter to say how "grateful and appreciative" they were for the effort of Abdul to reunite them with their camera.

These actions are examples of integrity for which the DC Taxicab Commission is quite proud to recognize. These types of actions by drivers represent the type of quality service to passengers that should be highlighted and encouraged.