

FAX (202) 889-3604

January 30, 2014

DC Taxicab Commission Complaints
2041 Martin Luther King Jr. Avenue, SE
Suite 204
Washington, DC 20020

RE: COMPLIMENT (not complaint) – DANIEL HAILY – Grand E067

To Whom it May Concern:

This is absolutely not a complaint. It is a compliment of the highest order! Mr. Daniel Haily who drives for Grand-E067 went above and beyond the call of duty today and showed outstanding character.

I hailed a cab outside my office building at 14th and I, NW, traveling to the Phoenix Park Hotel. I rushed to get out at my destination and inadvertently left a new iPad behind in the cab. The iPad was password protected, so I feared that it would be lost forever – even if someone wanted to return it to me, it wouldn't be easy to find my contact information. Besides, I realized that a new iPad was a pretty tempting and valuable item to be left behind. With very low expectations, I did leave my name at the front desk and went to my meeting. About twenty minutes later, I was astonished when I received a phone call. Mr. Haily found the iPad, retraced his route and stopped back at the hotel in an attempt to return the iPad to me.

Through his honorable behavior, Mr. Haily sets a shining example for all taxicab drivers in DC. Please make note of Mr. Haily's extraordinary act of kindness and express my appreciation to Grand Taxi. Mr. Haily's behavior reflects positively on Grand Taxis and all DC taxidriver.

Thank you.

Sincerely,



Patricia [REDACTED]