

[REDACTED]

April 3, 2014

D.C. Taxicab Commission Complaints  
2041 Martin Luther King Jr. Ave., S.E., Ste. 204  
Washington, DC 20020-7026

Re: Compliment on Taxi Service

To Whom It May Concern:

I write to express my complete satisfaction with the service provided by the driver in a recent trip I took by taxicab. Unfortunately, your website provides an address only for expressing complaints. I hope you will forward this to the appropriate place.

On Tuesday, April 1, 2014, at about 9:45 AM, I flagged down Yellow Cab B456 with DC tag H-93387 at the corner of Connecticut Avenue and Macomb Street, N.W. The driver was a Mr. Coles – I didn't see the first name on his Face – with ID #72760. Mr. Coles took me to Pentagon City, a trip I make frequently.

Mr. Coles was an extremely amiable driver. He left me in peace while I was working, and chatted with me when I addressed him. His driving was appropriate to conditions, his manner was pleasant, and he evinced substantial knowledge of the requirements of his business. I could not have asked for a better ride. I could wish more drivers were like him.

[REDACTED]

Yours sincerely,



Gregg H. S. [REDACTED]

2014 APR -9 PM 12:24